

June 17, 2003

Ed Rigsbee, CSP  
Rigsbee Enterprises, Inc.  
3595 Old Conejo Road  
Thousand Oaks, CA 91320-2122

Dear Ed,

On behalf of all the attendees, the National ICCA Board of Directors, the National Office, and of course, Steve Epner we would like to express our gratitude to you for sharing both your time and expertise with us. It was due to the high quality of speakers like yourself that helped to make our conference an overwhelming success. It was also a real pleasure to meet you.

We received quite a few comments from the conference attendees on your session. On the overall evaluation, attendees gave you an excellent review. A few of the attendees made specific comments that we would like to share with you, comments like: Ed was an excellent conference opening keynoter. I asset to Ed's talk is the humor and stories that he presents. Having Steve Epner being picked for Bambi was a class act. I enjoyed listening to Ed and was impressed enough that I even purchased his book so I can learn more from him. I like the idea that he has fun while he works. Man with a personality!

As you can see, the attendees enjoyed your presentation. We hope these comments will be helpful to you and for future speaking engagements. It sounds as though you definitely gave each attendee something of value to use in their business.

Once again, we want to thank you for your participation and we look forward to having you speak again at future ICCA events. If there is anything I can ever do for you, please do not hesitate to call upon me.

Sincerely,



Joyce Burkard  
ICCA Executive Director