

November 28, 2002

Mr. Ed Rigsbee  
Rigsbee Enterprises  
3595 Old Conejo Road  
Thousand Oaks, CA 91320-2122

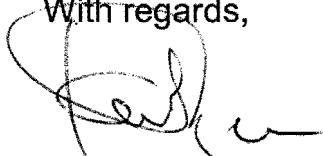
Dear Ed:

I want to extend a sincere thank you and appreciation for your participation in the Education Week seminar program at the 2002 SEMA Show in Las Vegas.

Your presentation was well received and generated many positive comments from the attendees. The professionalism and business experience you brought to the program, along with the expertise you provided regarding community and competitor competition and competing on value was very enlightening and will be of great benefit to the SEMA members in attendance. It is always a pleasure to have you on the program and I look forward to continuing the relationship in the future.

Enclosed are the evaluation summaries of your sessions for your review. If you have specific questions, please contact me.

With regards,



Kendall L. Pyle, director  
Educational Services

Enclosure

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