



Culligan Dealers Association
of North America, Inc.

May 20, 1999

Mr. Edwin Rigsbee
Rigsbee Enterprises, Inc.
P. O. Box 6425
Westlake Village, CA 91359

Dear Ed:

On behalf of the Culligan Dealers Association of North America, I would like to thank you for the presentation you made to our group at Amelia Island. We received many positive comments from the audience, not only about the topic, but also on the delivery.

I would also like to thank you for the articles you have provided for our newsletters. We have had several readers express how interesting they find the articles.

We are extremely pleased to know you and look forward to "Partnering" with you in the future.

Thank you again for everything.

Sincerely,

Cindy Murchison
Account Manager