



Casual Furniture
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Mr. Edwin Rigsbee
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Dear Ed,

Hope your trip home was smooth and uneventful. Thank you for your recent presentation to the Casual Furniture Retailers at our Industry Forum in Orlando, Florida.

What a great program! You kept the audience entertained while really getting your points across. Many of the staff commented that the few who left the room during your presentation, returned immediately. Your quick wit and humorous cartoons supported your statements in an entertaining way.

We were all extremely impressed with the fact that you did your homework – you took the time to call our members, research our industry and address issues that are all too familiar to our members. You made quite a few people feel extremely important by either mentioning them or their stores by name.

Very seldom does the association request a speaker for a repeat engagement, but I definitely need to talk with you soon about our 2000 Forum. Thanks again for a great session!

Sincerely yours,

Roseanne M Hoban
Executive Director