

# the**office**mart

9-21-95

To Ed :

I wanted to thank you for an outstanding meeting held on Monday night. In every case your meeting was related to me as the best ever. Please continue the training as per the schedule.

Re: Office Mart Bucks

Please give a copy of our CSS shopping form and ask people who shop our store to pass out one buck when they see a sales associate implementing our 15 steps of great customer service. Please have your people fill out the buck and sign them.

Thanks again for the great job.



Mike Brashears