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Mr. Edward Rigsbee
766 Lakefield Road (A)
Westlake Village, CA.91361

Dear Mr. Rigsbee,

It is with great pleasure that I complement you and thank you for the excellent seminar (Supervisory Solutions) you put on for Safetran Systems on April 7, 1995.

It was obvious that you know the subject matter very well based on your ability to go into detail on specific subjects. Your delivery was such that you kept your audience with you throughout the seminar. The seminar evaluation sheets, which I have reviewed, confirm my comments.

After the seminar, I sent out a electronic mail request to the attendees asking them which of your "solutions" they are actually going to implement. I have attached three of them for your information.

All in all, you provided us some very valuable information which we will be using to become more successful.

A handwritten signature in black ink, appearing to read "John C. Schulz".

John C. Schulz
Manager
R&D Quality Assurance