

REGIS MCKENNA INC.

August 18, 1994

Ed Rigsbee  
Rigsbee Enterprises, Inc.  
P.O. Box 6425  
Westlake Village, CA 91359

Dear Ed:

I would like to thank you again for speaking at our Support Staff Offsite in July. I think everyone walked away with a few "keepers", as you called them—new ideas to implement not only in their work habits but in their business and personal relationships as well.

The feedback from the attendees has been great. Everyone really enjoyed your upbeat yet relaxed style, which helped make us comfortable and able to focus on the content of your talk. All in all, we greatly appreciated your participation and we will definitely keep you in mind for future events. Thanks to you, the meeting was a fantastic success!

Best regards,



Heather Nivelle  
Executive Assistant  
Regis McKenna Inc.